

MOVING FORWARD

Art In Voyage has developed additional processes for curated journeys to ensure health and safety of all our guests, as we start thinking about traveling again. In addition to relaxing some of our booking policies, we wanted to share with you some of the actions we will be taking prior to welcoming you on any journeys, and during your experience with us.

These policies are applicable to our curated journeys only

BOOKING WITH US, STARTING MAY 1, 2020



- Reduced deposits by up to **50%** on all journeys
- +90% of our journeys: relaxed **final balance deadline**, from 90 days prior to departure to 60 days.
- At 30 days from departure, should a destination become difficult to travel to as a result of travel bans AND a level 4 advisory from the U.S State department, all monies paid will be available for future journeys, without any penalties (flights purchased separately will not be covered)
- **Complimentary travel insurance** for all journeys (up to \$10,000/room)

BEFORE TRAVELING

- Guests receive an **at-home kit** that includes masks & hand sanitizing gel
- **Hosts tested** 5 days prior to journey
- Ensure guests obtain a **certificate of good health** (should destination country require)
- Guests will be asked to re-consider traveling if experiencing symptoms of flu prior to traveling
- **Complimentary travel insurance** in place from up to 2 days prior to departure



IN OUR TOURING VEHICLES & PRIVATE TRANSFERS



Limited number of guests transferred per vehicle to **2 in a sedan**



Limited to **5 guests/mini-van:** 4 guests in the back & 1 in the front



Vehicles fully sanitized as we take delivery, prior to guests arrival, twice a day during journey

AT OUR VILLAS, SELECT PROPERTIES



- We reserve the right to **switch villas** for larger, more spacious ones
- Extra room will be provided to **isolate guests** who may experience flu like symptoms
- Prior to checking in, the properties will receive **additional cleaning time & sanitizing**, supervised by our team members on site
- For **small boutique hotels**, we will require a certificate showing the property has received adequate cleaning & sanitizing in line with the new Covid19 regulations imposed by the destination countries
- **Our teams on site will supervise** additional sanitizing of the rooms assigned to guests prior to their arrival
- The above will also apply for all of our Private Ship journeys

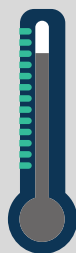
ON TOURS OF LARGER TOWNS/CITIES

Secure **private visits** (where possible) for museums & sites that would normally host larger crowds

Changes will be made to itineraries to favor smaller towns & sites - where possible & with guest discussions

Request private space & supervise proper sanitizing for **tasting lunches /dinner** included on journeys

DURING OUR JOURNEYS



- Guests attending cooking classes will have their temperature checked first
- Guests will be offered to have their **temperature taken**
- Our hosts will, twice a day, ensure theirs is taken & reported to our office.



For each destination, Art In Voyage will secure a **doctor "on call"**

It is important to understand that we may not always be able to provide a risk-free environment. In such cases, we will leave the decision up to the guests, and make arrangements to provide alternatives they may be more comfortable with, again, at no cost to them. We realize some of these measures may seem "a bit much". It is important to us that you feel comfortable traveling with Art In Voyage, and know that we have taken every step, even if these may feel excessive, to ensure your safety while traveling. Risk zero will not be achievable, whether we travel at home, or abroad. Yet, we are determined to get very close to it, and *with your help, patience and partnership*, we will.